

Update 27 June 2019



# Technical Officials Guide

## Table of Contents

<b>1.0 Welcome Messages .....</b>	<b>3</b>
1.1 FISU President .....	3
1.2 Napoli 2019 Organizing Committee Commissioner .....	4
<b>2.0 Contacts .....</b>	<b>5</b>
2.1 ITO/NTO Services Team .....	5
2.2 Key Contact Information .....	6
2.3 FISU Technical Committee Chairs .....	7
<b>3.0 General Information .....</b>	<b>8</b>
3.1 Country and City .....	8
3.1.1 Overview of the Campania Region .....	8
3.1.2 Overview of the Host Cities .....	8
3.1.3 History and Culture .....	9
3.1.4 Geography and Climate .....	10
3.2 Summer Universiade Key Facts .....	11
3.3 Tourism Information .....	11
<b>4.0 Transportation Services .....</b>	<b>13</b>
4.1 Arrivals & Departures .....	13
4.2 In-Competition Transportation .....	13
4.3 Public Transportation .....	13
<b>5.0 Hotels/Accommodations .....</b>	<b>14</b>
5.1 ITO Hotels .....	14
5.2 ITO Service Desks (Sport Information) .....	15
5.2.1 Hours of Operation .....	16
5.2.2 Contact Information .....	16
5.3 NTO Hotels .....	17
<b>6.0 Accreditation .....</b>	<b>18</b>
6.1 Pickup Procedure .....	18
6.1.1 ITO Pickup Procedure .....	18
6.1.2 NTO Pickup Procedure .....	18
6.2 Access Zones .....	18
6.3 Lost, Stolen or Damaged Accreditation Card Replacement .....	19
6.3.1 Types of Access Devices .....	19
6.3.2 Use of Accreditation Cards .....	19
<b>7.0 Uniforms .....</b>	<b>20</b>
7.1 Pickup Procedure .....	20
7.1.1 ITO Pickup Procedure .....	20
7.1.2 NTO Pickup Procedure .....	20
7.2 What you will receive .....	21
7.3 What to bring .....	22
<b>8.0 Food &amp; Beverage .....</b>	<b>22</b>
8.1 Refreshments .....	22
8.2 Lunch .....	22
8.2.1 Individual Sports - Lunch .....	22
8.2.2 Team Sports - Lunch .....	24
8.3 Dinner .....	25
8.3.1 International Technical Officials - Dinner .....	25
8.3.2 National Technical Officials - Dinner .....	25
8.4 Exceptional Cases – Lunch and Dinner .....	25
<b>9.0 Medical Care .....</b>	<b>26</b>
<b>10.0 Internet Access .....</b>	<b>26</b>
<b>11.0 Finances (ITOs only) .....</b>	<b>27</b>
11.1 Reimbursement Procedure .....	27
11.2 Per-Diem Payment .....	27
11.2.1 Special Cases .....	27
<b>12.0 Opening and Closing Ceremonies .....</b>	<b>28</b>
12.1 Transportation Services to/from Ceremonies .....	28
12.2 What to Expect .....	29
<b>13.0 Ticketing .....</b>	<b>30</b>



## 1.0 Welcome Messages

### 1.1 FISU President

Dear friends,

In the 70 years since FISU was founded and in the 60 years since the Universiade was first celebrated, there has been no more willing host, no more supportive partner of university sport than Italy. Our movement already owes so much to this country of proud history, culture and sporting traditions. In Napoli this summer, the international university sports community will return to Italy for a festival like no other.

Preparing for Napoli 2019 has not been without its challenges. Making a success of this Summer Universiade will require creativity, flexibility and for us all to come together as a team. As delegations, you may find yourselves needing to look within for solutions at certain times, and needing to take the initiative at others. But I have no doubt that, with determination and teamwork, we will once again deliver an extraordinary experience for the athletes, who are our focus. Let us aim to maintain a positive spirit throughout, with continued gratitude to our hosts for answering the call at short notice.

FISU encourages you to take full advantage of these Heads of Delegation meetings and of this manual. As always, we will be by your side. Our senior staff is already present on site continuously and we are here to help support your team's success at this year's Summer Universiade. Please accept our best wishes for a productive time in Napoli!

Yours truly,

Oleg Matytsin



**NAPOLI2019**  
30<sup>TH</sup> SUMMER UNIVERSIADE



## 1.2 Napoli 2019 Organizing Committee Commissioner

Ing. Gianluca Basile

The Napoli 2019 Committee welcomes you!

I would like to extend my greetings to the delegations who come to Naples and Campania from all over the world to promote sport, not only as a competition, but also as a means of dialogue and exchange between different cultures. It is a great pleasure and honour to host you and have the opportunity to show you our Region, one of the most beautiful in the world, rich in history, art and culture, which I'm sure will charm you. I would like to greet President of Regione Campania Vincenzo De Luca, Mayor of Naples Luigi De Magistris, President of CUSI (Italian University Sports Centre) Lorenzo Lentini, and the Universities of Campania, represented by Dean Elda Morlicchio, President of CUR, which have, since the beginning, always believed in this challenge; I would also like to greet and thank FISU, which has worked with us in close contact every day, represented by President Oleg Matytsin.

On March 6th, 2016, FISU chose Regione Campania to host the Summer Universiade, taking place from July 3rd until July 14th of this year. "Napoli 2019" is an event of great importance which has required, and still does, a lot of effort on both the Organizing Committee's and Regione Campania's part, as well as all Regional Administrations involved in this project.

Despite the great number of obstacles encountered during this "adventure", we are all working together tenaciously and with determination in order to show Campania's best side: a Region which didn't want to miss the opportunity to endorse sport and all the values it represents, especially knowing that the youth of our territory would have the chance to live a unique experience of dialogue and exchange with university students coming from all over the world, joined together by the values of sport.

This edition of the Summer Universiade will involve Campania as a whole, not only including the wonderful city of Naples, but also other prominent cities and small towns; together they represent a multi-faceted territory, happy to welcome you with open arms and to be discovered and known by the whole world. That's why it has been decided to build an Athletes' Village divided into several areas and to hold competitions and training sessions in sports venues located throughout the whole Region.

Naples and Campania have a long sport tradition: the Olympic Champions born in this territory are many, as well as teams competing on a national and international level, in all the major sports disciplines and in tournaments organized by National Sports Federations. I would like to take the opportunity to thank these Federations for offering their valuable skill and experience once again for this event.

I wish you all a good stay.

The Extraordinary Commissioner for Universiade Gianluca Basile



**NAPOLI2019**  
30<sup>TH</sup> SUMMER UNIVERSIADE



## 2.0 Contacts

### 2.1 ITO/NTO Services Team

On behalf of the ITO/NTO Services team, welcome to Napoli for the FISU 2019 Summer Universiade! It has been a pleasure to work along-side you in the days, weeks, and months leading up to the Games. Throughout your stay in Napoli, we are always at your disposal to support your needs.

Here is a little bit more about the three of us:

#### **KRISTIAN D'AMORE**

[ito-services@universiade2019napoli.it](mailto:ito-services@universiade2019napoli.it) | +39 334 727 7072 (most accessible on WhatsApp)

Born and raised in Canada, I have had the privilege of traveling the world doing sporting events for the last six years. I am a Sport Management graduate from the University of New Brunswick. I have been part of other international events like the Toronto 2015 Pan Am Games and last year's FISU World Beach Volleyball Championship in Munich, Germany. For the last four years, I have also been involved in organizing and executing national university championships in Canada. Personally, in university, I competed as a student-athlete in soccer where we won a national silver medal.

#### **DANIELE IACO**

[Area.sport@universiade2019napoli.it](mailto:Area.sport@universiade2019napoli.it)

"To be Neapolitan is marvelous" is a common saying from around here and I am proud to say I am from Napoli. I graduated from Università degli studi di Napoli Parthenope with a degree in Sport Science where I was fortunate enough to complete a year abroad at the Humboldt-Universität in Berlin. I later completed an MBA Sport Management & Business Administration at the Sport Link Campus University. I am currently the President of CISM – Comitato Italiano Scienze Motorie and dream of one day becoming a top sport manager. My hobbies include being an athletic trainer for Pole Art and Skii athletes, Football Referees, and firemen.

#### **ENRICO PALMA**

Born in the beautiful Napoli suburb of Pozzuoli, I have called the City of Naples home for my entire life. I am currently studying Sport Sciences at the Università degli studi di Napoli Parthenope and studied foreign languages in high school (I can speak Italian, French, Spanish, and English). Since 2016, I am a Football Referee and to date, I have officiated about 60 matches. The Napoli 2019 Summer Universiade is my first experience of an event of this kind, but I hope to work other major events in the future!



## 2.2 Key Contact Information

If at any point during the Games you are in search of some assistance, please feel free to reach out to any of us for support.

### *ITO/NTO SERVICES TEAM*

Name	Email	Phone number
Kristian D'Amore	<a href="mailto:ito-services@universiade2019napoli.it">ito-services@universiade2019napoli.it</a>	+39 334 727 7072
Daniele Iacò	<a href="mailto:Area.sport@universiade2019napoli.it">Area.sport@universiade2019napoli.it</a>	
Enrico Palma	<a href="mailto:enrojopalma@gmail.com">enrojopalma@gmail.com</a>	

### *OTHER KEY CONTACTS*

Name	Responsible Area	Email	Phone number
Giuseppe Maisto	ITO Service Desks at ITO hotels	<a href="mailto:infodeskDTO@universiade2019napoli.it">infodeskDTO@universiade2019napoli.it</a>	+39 348 904 9542
Martina Martinelli	Transportation	<a href="mailto:TO_transport@universiade2019napoli.it">TO_transport@universiade2019napoli.it</a>	+39 334 290 2609



## 2.3 FISU Technical Committee Chairs

<i>Sport</i>	<i>ISF</i>	<i>FISU TCC</i>
Archery	WA	Juan Carlos HOLGADO (ESP): <a href="mailto:jcholgado@archery.org">jcholgado@archery.org</a>
Gymnastics, Art	FIG	Holger ALBRECHT (GER): <a href="mailto:holgera@gmx.net">holgera@gmx.net</a>
Athletics	IAAF	Till LUFFT (GER): <a href="mailto:till.lufft@web.de">till.lufft@web.de</a>
		Tapani ILKKA (FIN): <a href="mailto:tapani.ilikka@phnet.fi">tapani.ilikka@phnet.fi</a> <a href="mailto:tapani.ilikka8@gmail.com">tapani.ilikka8@gmail.com</a>
		Chunde SHEN (CHN): <a href="mailto:shenchunde@sina.com">shenchunde@sina.com</a>
Basketball	FIBA	Kosta ILIEV (BUL): <a href="mailto:kosta.iliev@fiba.com">kosta.iliev@fiba.com</a>
		Ulf OHRMAN (SWE): <a href="mailto:u.ohrman@gmail.com">u.ohrman@gmail.com</a>
Diving	FINA	Michael GEISSBUEHLER (SUI): <a href="mailto:mbg1948@bluewin.ch">mbg1948@bluewin.ch</a>
Fencing	FIE	Julius KRALIK (SVK): <a href="mailto:julius.kralik@gmail.com">julius.kralik@gmail.com</a>
Football	FIFA	Andrey VLASOV (RUS): <a href="mailto:vasov_ae@rfs.ru">vasov_ae@rfs.ru</a>
Judo	IJF	Sergey TABAKOV (RUS): <a href="mailto:setabakov@yandex.ru">setabakov@yandex.ru</a>
Gymnastics, Rhy	FIG	Josef Robert ZELLWEGER (SUI): <a href="mailto:sepp.zellweger63@gmail.com">sepp.zellweger63@gmail.com</a>
Swimming	FINA	Tom BASTER (GBR): <a href="mailto:tom.baster@yahoo.co.uk">tom.baster@yahoo.co.uk</a>
Table Tennis	ITTF	Andrzej HREHOROWICZ (POL): <a href="mailto:andrzej.hrehorowicz@ue.wroc.pl">andrzej.hrehorowicz@ue.wroc.pl</a>
Taekwondo	WT	Russell AHN (USA): <a href="mailto:ahnc@berkeley.edu">ahnc@berkeley.edu</a>
Tennis	ITF	Naohiro KAWATEI (JPN): <a href="mailto:n-kawatei@jta-tennis.or.jp">n-kawatei@jta-tennis.or.jp</a>
Volleyball	FIVB	Melanie SANFORD (CAN): <a href="mailto:melanie.sanford@uregina.ca">melanie.sanford@uregina.ca</a>
		Gilles LEPINE (CAN): <a href="mailto:lepine.gilles@gmail.com">lepine.gilles@gmail.com</a>
		Khorsrow EBRAHIM (IRI): <a href="mailto:k-ebrahim@sbu.ac.ir">k-ebrahim@sbu.ac.ir</a>
Water Polo	FINA	Nikolaos VASILEIOU (GRE): <a href="mailto:vasnik@icloud.com">vasnik@icloud.com</a>
Rugby Sevens	WR	Deirdre O'SULLIVAN: <a href="mailto:Deirdre.OSullivan@worldrugby.org">Deirdre.OSullivan@worldrugby.org</a>
Sailing	WS	Anderson FETHERS (AUS): <a href="mailto:andy@swanriversailing.com">andy@swanriversailing.com</a>
Shooting Sports	ISSF	Ivana ERTLOVA (CZE): <a href="mailto:ertlova@sporty-cz.cz">ertlova@sporty-cz.cz</a>



## 3.0 General Information

### 3.1 Country and City

#### 3.1.1 Overview of the Campania Region

Campania, located in the South of the Italian Peninsula, is the most densely populated region in Italy. It has an area of 13,595 square kilometers and a population of 5.8 million people. Its borders are Lazio to the northwest, Molise to the north, Puglia to the northeast and Basilicata to the southeast. The region has 350 kilometres of coastline and it also includes the Island of Capri and the small Phlegraean Islands of Ischia, Procida, Vivara and Nisida.

The coast line is continuous from the Gulf of Gaeta at the borderline with Lazio in the North, till the Gulf of Policastro at the South, and you will find large sandy beaches and the typical cliffs overlooking the Tyrrhenian Sea of the Amalfi and Sorrento Coasts.

#### 3.1.2 Overview of the Host Cities

“See Naples then you can die”: this is the well-known expression that welcomes tourists coming to visit Naples, the capital of Campania, and that are bewitched by its beauties. Naples is, in fact, famous for the shape of Vesuvio that overlooks the city, its food, coffee, pizza, the sun, the sea, the gulf, Neapolitan songs, the small streets of the historical center, people, culture and architecture.

Being the 3rd largest city in Italy, after Rome and Milan, with a population of around 1 Million inhabitants, it is a city that provides a railway station (Napoli Centrale) with regional, national and high speed train connections, an international airport (Capodichino) and a port. These represent the main points of arrivals and departures for the South of Italy. Moreover, it allows the connection between the South of Italy and the rest of the Peninsula, the European Continent and the World. Naples hosts one of the longest funicular lines in the world and with over 10 million passengers carried annually, it carries an average of 28,000 passengers on workdays.

Salerno is the biggest province in Campania which extends in the Southern part of the region. This province is composed by a mountainous section, the Apennines, near to the border with the region of Basilicata, and the coast area.

The Amalfi Coast is an explosion of natural beauties, cliffs and caves, facing the green and light blue colors of the sea. Amalfi, Positano, Ravello, Maiori, Minori are the small, colorful villages built on the rocks of the Amalfi Coast that, mixed with the natural beauties of the landscape, makes the Coast the pride and joy of the province and an unforgettable and rich touristic destination.

Situated between Naples and Rome, Caserta is a big and central province in the region. Although the image of Caserta is usually linked to the image of the sublime Royal Palace (XVIII-XIX century), known as the Italian Versailles, the whole province has an history that dates to the arrival of Sunnites, Romans and Longobards. Some examples of these presences are the Stone Age sites in Prata Sannita, the Roman amphitheater in Santa Maria Capua Vetere, the second in the world after the Coliseum, and the Romanesque cathedral in Caserta Vecchia, symbol of the Medieval era.

All this historical background shows the importance of Caserta during the centuries and justifies the decision of the king Ferdinand IV to choose it as the perfect location for the Summer residence. He also made San Leucio as the place for the development of the kingdom’s silk production, and nowadays there is the Silk Museum where once the mills were.



The Royal Palace became UNESCO World Heritage in 1997 and the architect of the Royal Palace, its gardens, fountains and pools, Luigi Vanvitelli is present in monument and has become a local toponym.

Avellino is one of the provinces located in the inner part of the region with no direct access to the sea. The weather is mild and sunny during Spring and Summer, whereas it becomes very cold during the Winter. The Romans named the province “Hirpinia”, derived from the name of “hirpus”, a wolf whose presence characterized the area.

The food and wine products coming from this province represent a significant part of the whole Italian production. This province is home to three excellences in wine, Greco di Tufo, Fiano di Avellino and Taurasi. On the other hand, when it comes to the most typical food products, you can find the chestnuts and the caciocavallo cheese of Montella and the black truffle of Bagnoli Irpino.

Elevated 400 ft. above sea level, Benevento, is the second inner province in Campania. It is a large mountainous area, where the rivers Fortore, Volturno and Calore draw their paths through the mountains.

### **3.1.3 History and Culture**

During the Greek colonization, the region of Campania became one of the most important cultural centers of the Magna Graecia, maintaining the Greek influence in its culture also during the following Roman occupation, as shown by the Pompeii and Ercolano ruins. The region’s name comes from Latin, for the Romans called the region “Campania Felix” (Latin for “fertile countryside”). The richness of its cultural and historical heritage, including the Royal Palace in Caserta, the archaeological sites of Pompeii, Herculaneum and Paestum, makes the region famous around the world.

Neapolitan history can be traced back over 2,800 years, to the eighth century BC, when people from the Greek colony of Cumae founded what was then called Parthenope. The name “Napoli” originates from the Greek word Neapolis or “new city”. Naples was a part of the Roman Empire and when the last Roman emperor, Romulus Augustus, died in 476 the city passed into barbarian hands. In the sixth century, Naples was conquered by the Byzantines, and it was one of the last duchies to fall to the all-conquering Normans in 1039, as they founded the Kingdom of Sicily. Naples was in the past under the rule of Spain, Austria and the Bourbons. Federico II of Svevia, in fact, at the beginning of the XIII century, founded the University of Naples Federico II, the first public and laic university in the world, and still one of the most prestigious universities in Italy and in Europe. During the XVII century, Naples was the capital city of the Kingdom of Naples, ruling the whole of the southern Italy. It wasn’t until 1861 that Napoli became part of the new Italy.

The Neapolitan historic city center is the largest in Europe, covering 1,700 hectares (4,200 acres) and enclosing 27 centuries of history, having been listed by UNESCO as a World Heritage Site. Naples has 3 main castles; Castel Nuovo, which was built in 1279 by Charles I of Anjou, Castel dell’Ovo (known as Egg castle), with ancient origins, and the Castel Sant’Elmo, a fortress towering over the city that dates back to at least 1275. Maschio Angioino, known as Castel Nuovo, was commissioned by Charles of Anjou, the head of the French dynasty in Naples. After failing to find a suitable place to live in Castel Capuano, the monarch decided to build himself a fortified palace by the sea. Castel dell’Ovo has its name linked to the legend of the magic egg which originated in the Middle Ages. This egg is capable of protecting the city and its people from disaster or danger. The Roman poet Virgil is supposed to have hidden it in some secret place in the castle, preserved in a glass jar placed inside a metal cage.

In what regards the cultural and educational aspects, Naples is known in the world for the songs of Caruso and Carosone and the comedies of Eduardo De Filippo and Totò. With a



young and cheerful environment, it offers four Universities: Federico II, L'Orientale, Parthenope and Suor Orsola Benincasa.

The city of Salerno is a modern city, developed on its gulf. The historical center shows the Medieval soul of the city. In fact, among the beauties, there is the Arechis' Castle with its view on the gulf. Other attractions are Teatro Verdi, the Museo Archeologico Provinciale, the Duomo of San Matteo and the Church of San Gregorio.

Avellino is known in the world as a religious destination for tourists, who come here to visit the Sanctuary of Montevergine, the Sanctuary of San Gerardo and also the archeological sites of Avella and Eclano.

Benevento is the capital of Sannio, its Greek and Roman origins are saved in the name Beneventum that in the past was called Maleventum. For its location in the hearth of the Southern Italy, Benevento has been a strategic connective point during the Roman Empire and the Middle Ages. These are the reasons, why the Roman ruins are clearly visible around the province: Ponte Lebroso on the Via Appia, a beautiful Roman theater and the Arch of Trajan are the best examples. Moreover, as proof of Medieval central point, it is easy to find, on the peaks of the hills and mountains, several Medieval castles and walls.

### **3.1.4 Geography and Climate**

The region is extremely rich in natural beauties: the Island of Capri, the Sorrento Peninsula and the Amalfi Coast, celebrated all over the world, Vesuvio National Park and Cilento National Park and all the amazing mountain areas nearby Benevento and Avellino are only few examples.

The territory of Campania is constituted by the Appennino Campano and a part of the Appennino Lucano. Other mountain ranges that belong to the region are Mountains of Matese, Mountains of Sanni, the Mountains of Irpinia, Lattaris Mountains and the group of the Picentinis Mountains. The most particular symbol of the region is the presence of Vesuvius Vulcano and its natural Park.

The region is crossed by few rivers and the principles are: Volturno, Garigliano, Calore and Sele. All these rivers flow into the Tyrrhenian Sea. Small lakes are also part of the territory, such as Lake of Averno and Lake of Matese.

It is possible to identify two different climate areas in the region: the first includes the coastal band, the lowlands and the islands, where the influence of the sea makes the climate extremely mild and sunny, not only during the Summer and Spring seasons, but also during the Winter. The second climatically area is the inner and mountain part of the region, where the climate becomes very cold in Winter but it is very sweet during the rest of the year.

However, due to the humid wind and the rain that reaches in the average 2.000 mm per year, what characterized the most the weather of Campania is the wet heat, during Sumer, and the humid Winter, that deeply influence the perception of the temperature.



### 3.2 Summer Universiade Key Facts

The Summer Universiade is an international university sports and cultural event that is staged every two years in a different city. These games draw many thousands of student-athletes together to compete, making it one of the largest multi-sport events in the world.

Embracing the FISU motto of 'Today's Stars, Tomorrow's Leaders,' the Summer Universiade incorporates educational and cultural aspects, encouraging student-athletes from around the world to combine high sports performance with their intellectual pursuits.

The twelve-day Summer Universiade competition programme includes fifteen compulsory sports and three optional sports.

The word "Universiade" is the combination of the Italian words "Università" and "Olimpiade", it includes one of the most relevant concepts of sport: universality. The Universiade, in its modern form, were introduced by the Italian sports executive and FISU President Primo Nebiolo, who organized the first edition in Torino in 1959, and it is staged every two years in a different city. The city of Naples and the Campania Region are proud to host the 30th edition of the Summer Universiade and to celebrate the vision of Nebiolo 60 years after the first edition. Furthermore, in 2019 the 70th anniversary of FISU are celebrated, founded in Merano in 1949, and 2019 is also the 40th anniversary of the 200 meters world record (19.72 sec.) by Pietro Mennea run at the Mexico Universiade in 1979.

Thanks also to the support to the candidacy of the Italian Government, to the cooperation of the Italian Universities Sports Body, CUSI (Italian Sport University Center), and CONI (the Italian Olympic Committee) it was possible for Campania Region to be appointed by FISU on the 5th of March 2016 to organise the 30th edition of the Summer Universiade in Naples in 2019.

### 3.3 Tourism Information

Sitting just South of Rome, Napoli is primed to combine the dynamism of University Sports with the region's culture and history. It is particularly fitting that an Italian city should host the 30th edition of the event as the Summer Universiade was first held in Torino in 1959.

The city's historic center, Centro Storico and natural splendors, like the nearby Sorrento Peninsula, will play an ideal supporting role to university student athletes in action. Playing for the title of World University Sports Champion in the Gulf of Napoli with the shadow of Mount Vesuvius to one side and the islands of Ischia and Capri to the other, will surely be a beautiful backdrop for competitive summer sport.

In 1995, the historical city center was designated UNESCO World Cultural Heritage Site. Walking along the famously narrow streets of Napoli you will find more museums and churches than you would otherwise find in any other Italian or European city. You can visit the Duomo and the Museum of San Gennaro Treasure, the Saint Chiara Monastery and Cappella San Severo, where the wonderful statue of Cristo Velato is. When walking by a wood-fired oven pizzeria, you'll feel the magical Christmas atmosphere of the San Gregorio Armeno streets, where the traditional Nativity scenes' statues are shown and sold and the aroma of Neapolitan Espresso Coffee accompanies you permanently. The palaces are also emblems of the city's artistic heritage, such as the Royal Palace and Reggia di Capodimonte, the castles like Castel dell'Ovo, Maschio Angioino, the Castel Sant'Elmo and Teatro San Carlo Opera House, one of the oldest theatres in Europe. Other prestigious places are the Certosa di San Martino, the mysterious Naples of Napoli Sotterranea and the Tunnel Borbonico.

For any time that will not be taken by competitions, Campania will have plenty visiting sites to offer to the Delegations. The ancient Roman city of Pompei is a must see! It is just 45 minutes away by train from Naples. This city was destroyed during the eruption of Mount Vesuvius in



**NAPOLI2019**  
30<sup>TH</sup> SUMMER UNIVERSIADE



79 AD, which killed all the city's inhabitants. It had a complex water system, an amphitheater, a gymnasium and a port. The site was lost for about 1,500 years until it was rediscovered in 1599. This is one of the most popular tourist destinations in Italy, so set aside a day to visit it! There are buses departing from several cities going up to the volcano.

Starting from the city of Sorrento and going South, you can explore the Cositeria Amalfitana, a coast where you can find places of wild natural beauty as well as little nice towns, such as Positano, Amalfi and Vietri, which are definitely worth a visit!

Easy to reach are also the three islands close to the Gulf of Napoli: the famous thermal destination Ischia, the well-known Capri with its natural beauties and Procida, the smallest one.

After Salerno we can explore the Cilento Coast, full of beaches, caves and small villages from the Acropoli to Sapri, well known for their history. Santa Maria di Castellabate, for example, due to its natural beauties, has been defined by Gioacchino Murat, king of Naples in the XVII century, as the place "where you don't die". Paestum, with its three Greek temples, Temple of Hera, Temple of Neptune and Temple of Cerere, is another UNESCO World Cultural Heritage site.

The Campus of the University of Salerno falls in the ground of Fisciano, a small town just outside Salerno offers a good level of education in several faculties and welcomes every year students coming from all over the world that are hosted in new, comfortable and well supplied accommodations.

Campania's cuisine is part of the famous Mediterranean diet. With its incredible variety of products and processes, Campania's food is one of the most appreciated in the world. One of the main specialties is pasta, prepared in different versions, with tomato sauce, cheese, clams and shellfish. The region is well-know also for the mozzarella production, especially the one made from Buffalo Milk. Neapolitan bakery is also very famous and appreciated, the traditional desserts include the ricotta cheese based pastiera and sfogliatella, and the rum babà. The most popular food is pizza, originating in Neapolitan cuisine. Due to the importance of this traditionally dish, the UNESCO has included the art of making the Neapolitan Pizza in the list of the intangible cultural heritage of the humanity. The province of Salerno offers also a variety of excellent food and agricultural products: Amalfi lemons, the San Marzano tomatoes (DOP), mozzarella di bufala (DOP), scamorza, provolone and pecorino cheeses.

It is not all UNESCO World Heritage sites and wood-fired pizzerias in Napoli. Sports are a way of life in Italy's third-largest city. Walking along the famously narrow streets of Napoli, you can pick- up football games springing up in unexpected corners of the city as passionate fans crowd around café televisions whenever S.S.C. Napoli and other teams play. From the hub of the city to the whole of the region, there are plenty of options for people to either participate in or watch from the sidelines as a sports spectator.

The 2019 Summer Universiade hosts are prepared to run an efficient operation - one that leaves refurbished sports venues throughout the Campania region for people to enjoy for years. With the passion of sports pulsing through the city, Napoli 2019 will give further inspiration to add sports to people's daily lives, particularly on the university campus.



**NAPOLI2019**  
30<sup>TH</sup> SUMMER UNIVERSIADE



## 4.0 Transportation Services

Below is some general information on transportation services offered by the organizing committee for both ITOs and NTOs.

For more detailed information, please refer to the **ITO/NTO Transportation Manual**.

### 4.1 Arrivals & Departures

For ITOs, the Organizing Committee will provide shuttle services between the airport/train station and their hotels. Napoli 2019 volunteers will be present inside baggage claim to direct ITOs to an information desk at both Napoli Capodichino Airport and the Napoli Central Train Station.

From the information desk, you will be directed to the loading zone where we will provide official Napoli 2019 service to get you to your hotel.

**For more detailed information on Arrivals & Departures services, please refer to the ITO/NTO Transportation Manual.**

For NTOs, arrival & departure transportation is the responsibility of the National Sport Federation (NSF). Please reach out to your NSF contact for more information on the process.

### 4.2 In-Competition Transportation

When applicable, the Organizing Committee will provide shuttle services between hotels and the competition venues for both ITOs and NTOs.

There may be some cases in which transportation services are not provided:

- If the competition venues and hotels are exceptionally close in walking distance (for exceptional circumstances, please reach out).
- from some sports, NSFs have coordinated their own transportation for NTOs and do not require support from the organizing committee.

Transportation to-and-from ITO and NTO hotels is only provided to sport-specific competition venues. There are also spectator shuttles running from different venues that can get everyone to all official Napoli 2019 venues and villages.

**For more detailed information on transportation services during competition days - routes, frequency, times, etc please refer to the ITO/NTO Transportation Manual.**

### 4.3 Public Transportation

Transportation expenses for private matters will not be covered by the Organizing Committee. However, there is a dynamic public transit system in Napoli for your use.

One-way tickets on the metro cost about 2 euros. There is a mobile app called “Gira Napoli” with all the public transport information.

More information is available in the **ITO/NTO Transportation Manual**.



## 5.0 Hotels/Accommodations

As per the ITO Policy, ITO hotels are official Napoli 2019 venues and, where possible, are located adjacent to the competition venues of each sport. Each ITO will be assigned a single room. A credit card is required upon check-in as a warrant and charging target for any expenses or damage that are not covered by the Organising Committee.

NTO hotels are not official Napoli 2019 venues and have been organized by each individual National Sport Federation (NSF). For more information on your NTO hotel, please reach out to your NSF contact.

### 5.1 ITO Hotels

Below is a list of all ITO hotels, the sports housed, and the FISU regulation arrival-departure dates. The organizing committee will cover all costs of accommodations based on these dates only (other than in exceptional circumstances – refer to flight tickets for accurate information).

If you choose to arrive before or leave after the competition for personal tourism (outside these dates), accommodations are on your own expenses.

City	Hotel	Sport	Check-in – Check-out <i>(generally – but special cases exist)</i>
Napoli	Holiday Inn Naples	Football	June 30 – July 14
		Gymnastics, Art.	June 30 (M) – July 8 July 1 (W) – July 8
		Gymnastics, Rhy.	July 9 – July 14
		Taekwondo	July 5 – July 9 (Poomsae) July 7 – July 14 (Kyorugi)
		Basketball	July 2 – July 12
	Palazzo Esedra	Athletics	July 4 – July 14
		Diving	June 29 – July 9
		Judo	July 2 – July 8
	Hotel Serius	Swimming	July 1 – July 11
		Shooting Sports	July 1 – July 10
		Rugby	July 1 – July 8
		Table Tennis	July 2 – July 12
	Grand Hotel Oriente	Sailing	July 7 – July 13
		Tennis	July 3 – July 14
Caserta	Hotel Europa Caserta	Archery	July 5 – July 15
		Water Polo	June 30 – July 15
Salerno	Hotel Dei Principati	Fencing	July 2 – July 10
	Mediterranea Hotel	Volleyball	July 1 – July 14 (Sub-Committee & Ref Delegates) July 2 – July 14 (Referees)



**OTHER IMPORTANT ITO HOTEL INFORMATION**

Hotel	Cost of Accompanying Person(s)	Standard Check-in time	Cost of Parking (if driving from home)
	<i>per person, per night – not covered/reimbursed by OC</i>	<i>We will do our best to accommodate early arrivals</i>	<i>To be paid by guest and submitted in reimbursement form</i>
Holiday Inn Naples	15€ + city tax	15:00	17€/night
Palazzo Esedra	20€ + city tax	14:00	Free
Hotel Serius	20€ + city tax	14:00	10€/night
Grand Hotel Oriente	30€ + city tax	15:00	18-25€/night
Hotel Europa Caserta	25€	14:00	8€/night
Hotel Dei Principati	15€	14:00	Free
Mediterranea Hotel	25€ + city tax	14:00	Free

**5.2 ITO Service Desks (Sport Information)**

The Sport Information Service will operate for the whole duration of the 30<sup>th</sup> Summer Universiade in 43 different sites. Centralized in the Maritime Station with the Sport Information Center, it will work as a network to provide sport specific information and services in competition sites and all athletes villages and ITOs Hotels such as:

- Distribution of technical handbooks;
- Competition schedules;
- Training schedules;
- Booking training slots;
- Team sport transportation booking;
- Technical meeting information;
- Distribution of daily sport results;
- Sport publications;
- Sport specific services;
- General sport information on all sports of the Summer Universiade 2019;
- Participation diplomas.

In the ITOs Hotels, the Sport Info Desks will also distribute Uniforms and provide the Event Accreditation



### 5.2.1 Hours of Operation

ITO Service Desks can be found in the lobby of each hotel and will be open daily throughout the duration of your stay.

**The Hours of Operation of all ITO Service Desks are 07:00 – 11:00 and 19:00 – 23:00.**

For urgent inquiries needing answers outside desk operational hours, please contact Mr. Maisto (below) and ITO Services team – page 6.

### 5.2.2 Contact Information

Each desk will be serviced by a Supervisor with operational emails. We also have an ITO Service Desk Coordinator responsible for all Sports Information desks at the seven hotels.

Please lean on your Supervisor for all sports information inquiries during games time. For urgent inquiries needing answers outside desk operational hours, please contact Mr. Maisto and ITO Services team.

Contact information below:

Name	Role	Email	Phone Number
Giuseppe Maisto	Coordinator	<a href="mailto:infodeskDTO@universiade2019napoli.it">infodeskDTO@universiade2019napoli.it</a>	+39 348 904 9542
Maria Di Francesco	Supervisor Hotel Europa Caserta (DTO1)	<a href="mailto:infodeskDTO1@universiade2019napoli.it">infodeskDTO1@universiade2019napoli.it</a>	+39 340 998 9198
Antonio Manco	Supervisor Hotel Serius (DTO2)	<a href="mailto:infodeskDTO2@universiade2019napoli.it">infodeskDTO2@universiade2019napoli.it</a>	+39 346 961 6598
Marcella Mazzio	Supervisor Palazzo Esedra (DTO4)	<a href="mailto:infodeskDTO4@universiade2019napoli.it">infodeskDTO4@universiade2019napoli.it</a>	+39 338 993 2881
Martina Carlomagno Pasquale De Stefano	Supervisor Hotel Dei Principati (DTO5)	<a href="mailto:infodeskDTO5@universiade2019napoli.it">infodeskDTO5@universiade2019napoli.it</a>	+39 328 812 4792 +39 347 167 9433
Alice Moro	Supervisor Holiday Inn Naples (DTO6)	<a href="mailto:infodeskDTO6@universiade2019napoli.it">infodeskDTO6@universiade2019napoli.it</a>	+39 346 214 3710
Anna Di Mauro	Supervisor Grand Hotel Oriente (DTO7)	<a href="mailto:infodeskDTO7@universiade2019napoli.it">infodeskDTO7@universiade2019napoli.it</a>	+39 338 616 7562
Alessandro Della Porta	Supervisor Mediterranea Hotel (DTO8)	<a href="mailto:infodeskDTO8@universiade2019napoli.it">infodeskDTO8@universiade2019napoli.it</a>	+39 328 315 9723



### 5.3 NTO Hotels

**NTO hotels are not official venues** and will not have Napoli 2019 staff/volunteer presence. Each NTO hotel has been arranged and booked by the individual National Sport Federations (NSF). Please reach out to the NSF contact for assistance.

Sport	Hotel	Address
Archery	Viva Hotel	Via Circumvallazione, 123, 83100 Avellino AV
Athletics	American Hotel	Via Antiniana, 15, 80078 Pozzuoli NA
Basketball	No hotel – all local NTOs	
Diving	Hotel San Paolo	Via Terracina, 159, 80125 Napoli NA
Fencing	Information not provided to OC	
Football	No hotel – all local NTOs	
Gymnastics, Art	Hotel Rama Palace	Viale dei Tigli, 78, 80013 Casalnuovo di Napoli NA
Gymnastics, Rhy	Hotel Rama Palace	Viale dei Tigli, 78, 80013 Casalnuovo di Napoli NA
Judo	Hotel Cristina	Via Diocleziano, 109, 80124 Napoli NA
Rugby Sevens	American Hotel	Via Antiniana, 15, 80078 Pozzuoli NA
Sailing	Hotel Naples	Corso Umberto I, 55, 80132 Napoli NA
Shooting Sport – Pistol/Riffle	Best Western Suites & Residence Hotel	Via Antiniana, 19, 80078 Pozzuoli NA
Shooting Sport – Shotgun	Hotel La Sirena	Viale Sant'Alfonso, 30, 82015 Durazzano, BN
Swimming	Hotel San Paolo	Via Terracina, 159, 80125 Napoli NA
Table Tennis	Hotel Santa Maria	Via Montenuovo Licola Patria, 28, 80078 Pozzuoli NA
Taekwondo	Hotel Fly	Via Giovanni Amato, 14, 80026 Casoria NA
Tennis	B&B Universita Hotel Airone	Corso Umberto I, 74, 80138 Napoli NA Via del Cerriglio, 10, 80134 Napoli NA
Volleyball	Hotel San Luca	SS 18 Tirrena Inferiore, 18, 84091 Battipaglia SA
Water Polo	Hotel San Paolo	Via Terracina, 159, 80125 Napoli NA



## 6.0 Accreditation

### 6.1 Pickup Procedure

#### *6.1.1 ITO Pickup Procedure*

All Accreditation cards for International Technical Officials will be available for pickup **at the ITO Service Desks of each hotel**. ITOs shall visit the desk directly upon check-in to collect Accreditation (uniforms and internet access cards will also be handed out then). If the desk is closed (hours of operation are 07:00 – 11:00; 19:00 – 23:00), ITOs must visit the desk directly at the next opening.

Accreditation cards must be picked up before heading to the venue for the first time. No access/entry will be given without Accreditation.

#### *6.1.2 NTO Pickup Procedure*

Accreditation cards pickup for National Technical Officials are at the discretion of the National Sports Federation. The organizing committee has provided two possible options:

1. Either the Competition Manager and/or the NSF Technical Delegate collects all accreditation cards and distributes to NTOs accordingly (at hotels or elsewhere)
2. Each NTO goes to the Uniform & Accreditation Distribution Centre (UDAC) at Mostra D'Oltremare.

**Please clarify with the NSF on the pickup procedure for your sport.**

Accreditation cards must be picked up before heading to the venue for the first time. No access/entry will be given without Accreditation.

### 6.2 Access Zones

There are 8 (eight) specific zones inside an accredited venue:

- 0 – All Access;
- 1 – Competition Area (Field of Play);
- 2 – Preparation Area/Warm-up (Changing rooms, Technical Officials Lounge, Warm-up);
- 3 – Administration & Operation Area;
- 4 – Non-Rights Holding Media Area;
- 5 – Rights Holding Media Area;
- 6 – Zone for Accredited Participants;
- 7 – VIP Area.

Any accredited participant of Napoli 2019 will be required to go through specific accreditation access control points to enter the venues. This is where the venue code, on the accreditation card, is visually checked and where the High Quality QR Code is scanned (via phone or tablet) to confirm the participant's identity and Status of Accreditation Card (Cancelled or Distributed).

Once inside the venue, an individual may be required to go through various other access control points to enter internal areas (zones). This is where the access codes (numbers, categories and colours) are visually checked on the accreditation card. The accreditation card **must always be worn and visible** within an accredited venue.



### **6.3 Lost, Stolen or Damaged Accreditation Card Replacement**

All lost, stolen or damaged Accreditation Cards should be reported immediately to the nearest Accreditation Centre or to the Venue Management Team, if the participant is in an accredited venue. Participants will be required to complete a «Lost or Stolen Accreditation Card Form», or bring the damaged card to the OC Staff, and present an identification document to register for the application of a new Accreditation Card.

In order to access a venue in an emergency, the participant can apply for a Daily Pass. The Venue Management Team will oversee issuing the Daily Pass. Participants found in possession of another participant's card will be ejected from the venue and may be referred to authorities for investigation.

#### **6.3.1 Types of Access Devices**

##### **TEMPORARY PASS**

Temporary passes will be issued only to Technical Officials as an interim card until the permanent ones (Accreditation Cards) are approved and issued by the CIC. Temporary Passes are valid only for 24 hours and allow access to accommodation, food and beverages.

##### **ACCREDITATION CARDS**

Issued to all ITOs at their ITO Service Desk of each ITO hotels (and to NTOs via Competition Managers or NSF TD's), the Accreditation Card grants dedicated access rights and privileges to its holder for the whole duration of Napoli 2019 Summer Universiade.

##### **INTERNATIONAL ZONE UPGRADE CARDS**

Issued to visitors, these devices grant temporary access to the Athletes' Villages' International Zone. The official request for receiving this device must be sent at least 24 hours in advance by the Head of Delegation.

#### **6.3.2 Use of Accreditation Cards**

After the completion of the accreditation procedure, Technical Officials will be able to collect their accreditation cards. All accreditation cards will have a unique FISU ID number and a recent photograph to each Technical Official whose dossier has been approved by the CIC.

Technical Officials will always be required to keep their accreditation card with them and be prepared to present it for inspection by CIC members or FISU/OC authorised staff.

Accreditation cards will give the holders access to sports venues, official accommodation and to any other services or accredited facilities of Napoli 2019.

Any misuse of the accreditation card (attempting to forge the cards, etc.) shall lead to the accreditation card cancellation.

The accreditation card is intended for personal use only and may not be passed on to other people.



## 7.0 Uniforms

### 7.1 Pickup Procedure

#### *7.1.1 ITO Pickup Procedure*

All uniform packages for International Technical Officials will be available for pickup **at the ITO Service Desks of each hotel**. ITOs shall visit the desk directly upon check-in to collect uniforms (accreditation and internet access cards will also be handed out then). If the desk is closed (hours of operation are 07:00 – 11:00; 19:00 – 23:00), ITOs must visit the desk directly at the next opening.

Each bag is individually packed and labelled based on the sizing mentioned in the FISU Online Accreditation System.

#### *7.1.2 NTO Pickup Procedure*

Uniform pickup for National Technical Officials are at the discretion of the National Sports Federation. The organizing committee has provided two possible options:

1. Either the Competition Manager and/or the NSF Technical Delegate collects all uniform packs and distributes to NTOs accordingly (at hotels or elsewhere)
2. Each NTO goes to the Uniform & Accreditation Distribution Centre (UDAC) at Mostra D'Oltremare.



## 7.2 What you will receive

The below chart details what each ITO and NTO shall receive in their uniform package:

UNIFORMS ITO/NTO										
ARC	ITO	4	2 POLO	2 kaki pant	2 shorts	1 cap	1 Windbreaker	1 Bpack		
	NTO	15	Blue FISU							
ATH	ITO	20	2 POLO	2 kaki pant	2 shorts	1 cap	1 Windbreaker	1 Bpack		
	NTO	250	Blue FISU							
GAR/GRY	ITO	64	2 POLO	+1 POLO	2 shorts	1 cap	1 Windbreaker	1 Bpack		
	NTO	34	Blue FISU	Blue FISU						
BKB	ITO	32	2 POLO	2 black pant	2 shorts	1 cap	1 Windbreaker	1 Backpack		
	NTO	50	Blue FISU							
DIV	ITO	21	2 POLO	2 White pant	2 shorts	1 cap	1 Windbreaker	1 Backpack		
	NTO	6	Blue FISU							
FEN	ITO	37	2 POLO	2 kaki pant	2 shorts	1 cap	1 Windbreaker	1 Backpack	1 Tie	1 Mag Logo
	NTO	3	Blue FISU							
FBL	ITO	24	1 POLO	Dir. Kit	2 SOCKS	1 cap	1 Windbreaker	1 Backpack		
	NTO	45	Blue FISU	Blu+Grey						
JUD	ITO	18	2 POLO	2 black pant	2 shorts	1 cap	1 Windbreaker	1 Backpack	1 Tie	1 Mag Logo
	NTO	24	Blue FISU							
RUG	ITO	8	1 POLO	Dir. Kit	2 SOCKS	1 cap	1 Windbreaker	1 Backpack		
	NTO	27	Blue FISU	Blu+Red						
SAL	ITO	5	2 POLO	2 White pant	2 shorts	1 cap	1 Windbreaker	1 Backpack		
	NTO	8	Blue FISU							
SHO	ITO	21	1 POLO	2 black pant	2 Dir. Kit	1 cap	1 Windbreaker	1 Backpack		
	NTO	41	Blue FISU		GREY					
SWM	ITO	6	1 POLO	2 White pant	2 shorts	1 cap	1 Windbreaker	1 Backpack	2 Dir. Kit	
	NTO	36	Blue FISU		2 shorts	1 cap	1 Windbreaker	1 Backpack		
TTE	ITO	21	2 POLO	2 kaki pant	2 shorts	1 cap	1 Windbreaker	1 Backpack	1 Tie	1 Mag Logo
	NTO	37	Blue FISU							
TKW	ITO	43	2 POLO	2 kaki pant	2 shorts	1 cap	1 Windbreaker	1 Backpack	1 Tie	1 Mag Logo
	NTO	19	Blue FISU							
TEN	ITO	20	2 POLO	2 kaki pant	2 shorts	1 cap	1 Windbreaker	1 Backpack		
	NTO	71	Blue FISU							
VVO	ITO	52	2 POLO	2 black pant	2 shorts	1 cap	1 Windbreaker	1 Backpack		
	NTO	72	Blue FISU							
WPO	ITO	22	2 POLO	2 White pant	2 shorts	1 cap	1 Windbreaker	1 Backpack		
	NTO	36	Blue FISU							



### 7.3 What to bring

While our goal is to provide all uniform pieces needed for the duration of the Games, the Organizing Committee **strongly** advises all Technical Officials to bring all uniform pieces needed for competition of their sport.

International officials should bring with them all uniform pieces from their international federation.

## 8.0 Food & Beverage

### 8.1 Refreshments

Regardless of the sport, refreshments will always be available for ITOs and NTOs on all competition venues.

The following refreshments can always be found in the Technical Official Lounge and/or in the change rooms. Refreshments will include:

- Water
- Isotonic drinks
- Fruit
- Granola bars

### 8.2 Lunch

#### *8.2.1 Individual Sports - Lunch*

For ITOs and NTOs of the following sports, a meal box lunch service (12:00 – 15:00) is **available upon request** on each competition venue on competition days only. Meal-boxes must be ordered online one day before (prior to 14:00):

- |                           |                |                   |
|---------------------------|----------------|-------------------|
| • Athletics               | • Judo         | • Archery         |
| • Diving                  | • Rugby Sevens | • Fencing         |
| • Gymnastics,<br>Artistic | • Sailing      | • Shooting Sports |
| • Gymnastics,<br>Rhythmic | • Table Tennis | • Swimming        |
|                           | • Taekwondo    |                   |
|                           | • Tennis       |                   |

#### **MEAL-BOXES (ITOs and NTOs)**

Order and pick-up process (available only for the above sports, on competition days, at competition venues):

1. Login at [www.universiade2019napoli.it/mealbox](http://www.universiade2019napoli.it/mealbox) and place your order between 00:01 and 14:00 for the next day. Your unique username and password is found on your accreditation card:
  - Username: FISU ID
  - Password: Barcode number
2. Select your meal from the daily menu options. Each day will be a different unique creation from the following cuisine selections:
  1. Mediterranean
  2. Asian
  3. Halal
  4. Plain
  5. Vegan



- Pick-up the next day on venue at the Technical Officials Lounge or in the change rooms. Your barcode will be scanned by volunteers, showing the menu selection you made! Buon appetito!

**NOTE:** Orders must be made daily, done 00:01 - 14:00 the day before for the following day. Only available for individual sports, on competition venues, on competition days.

*Late orders between 14:00 - 20:00 are accepted, but will be only plain meal (white rice, chicken, and a side dish).*

### **LUNCH AT HOTEL (ITOs only)**

If you are an ITO of one of the above individual sports, but fall into one of the following categories on any day:

- Not a competition day or not on a competition venue
- Not on venue during lunch hours
- Forgot to order a meal-box

Then, there will always be lunch available at each ITO hotel. A daily prix-fixe menu is available for all Napoli 2019 ITOs, including:

- An appetizer (salad, starter, etc)
- + A choice of two First Courses (pasta)
- + A choice of two Second Courses (meat, seafood, vegetarian)
- + dessert/fruit

\*for dietary restrictions, please discuss with hotel restaurant staff.

The opening hours for lunch of each hotel are:

<b>Hotel</b>	<b>Kitchen Opening Hours - Lunch</b>
Palazzo Esedra	12:00 – 15:00
Hotel Serius	12:00 – 15:00
Grand Hotel Oriente	12:00 – onwards (kitchen open all day)
Holiday Inn Naples	12:30 – 14:30
Hotel Dei Principati	12:45 – 14:30
Mediterranea Hotel	12:00 – 15:00
Hotel Europa Caserta	12:00 – 15:30



### 8.2.2 Team Sports - Lunch

For the following team sports that have multiple venues, lunch for ITOs is **ONLY** available at the respective ITO Hotel (no meal-box service available on venues):

- Basketball
- Football
- Volleyball
- Water Polo

A daily prix-fixe menu is available for all Napoli 2019 ITOs, including:

- An appetizer (salad, starter, etc)
- + A choice of two First Courses (pasta)
- + A choice of two Second Courses (meat, seafood, vegetarian)
- + dessert/fruit

\*for dietary restrictions, please discuss with hotel restaurant staff.

The opening hours for lunch of each hotel are:

Hotel	Kitchen Opening Hours - Lunch
Palazzo Esedra	12:00 – 15:00
Hotel Serius	12:00 – 15:00
Grand Hotel Oriente	12:00 – onwards (kitchen open all day)
Holiday Inn Naples	12:30 – 14:30
Hotel Dei Principati	12:45 – 14:30
Mediterranea Hotel	12:00 – 15:00
Hotel Europa Caserta	12:00 – 15:30



## 8.3 Dinner

### 8.3.1 International Technical Officials - Dinner

Dinner for all ITOs is available at the ITO hotels.

A daily prix-fixe menu is available for all Napoli 2019 ITOs, including:

- An appetizer (salad, starter, etc)
- + A choice of two First Courses (pasta)
- + A choice of two Second Courses (meat, seafood, vegetarian)
- + dessert/fruit

\*for dietary restrictions, please discuss with hotel restaurant staff.

The opening hours for dinner of each hotel are:

Hotel	Kitchen Opening Hours - Dinner
Palazzo Esedra	19:00 – 22:00
Hotel Serius	19:00 – 22:00
Grand Hotel Oriente	Closes at 22:30
Holiday Inn Naples	19:30 – 22:00
Hotel Dei Principati	19:45 – 22:15
Mediterranea Hotel	19:00 – 22:00
Hotel Europa Caserta	19:00 – 23:30

### 8.3.2 National Technical Officials - Dinner

Dinner service for National Technical Officials are on the discretion of, and organized by the National Sport Federation. Please consult the NSF for more details.

## 8.4 Exceptional Cases – Lunch and Dinner

In an exceptional situation when an ITO is on venue for the entire duration of the dinner hours (and lunch hours for team sports), each hotel will prepare a meal ready for you upon arrival.

**It is the responsibility of the ITO to make aware to the ITO Service Desk during opening hours (07:00 – 11:00; 19:00 – 23:00) or via email (see section 5.2.2 Contact Information) of the previous day about their requirements for the next day, ideally before 14:00 when possible.**

*For example, if a Football ITO officiates a game at 21:00, the kitchen will be closed when they get back to the hotel. It is the ITOs responsibility to make the hotel management and the ITO Service Desk Supervisor aware that they need something prepared for their return.*

This service is available for lunch and dinner.



## 9.0 Medical Care

Medical services will be provided at Athletes' Villages and at competition and training venues. Specialized medical consultations will also be accessible at the Napoli 2019 polyclinic based in Stazione Marittima (Port of Naples), in "Sant'Anna e San Sebastiano" University Hospital (Caserta) and in "San Giovanni e Ruggi D'Aragona" Hospital (Salerno) with which there is an agreement.

Free medical services are provided from June 27th until July 16th, 2019 for accredited participants. All Technical Officials are recommended to join the health insurance of their nation.

The OC will be responsible for medical fees of competition-related injuries that are treated in compliance with the physicians of the medical office of OC. Except for the circumstances described above, delegations are responsible for medical fees, and it is recommended that all delegations obtain medical insurance prior to participating in the competition.

Technical Officials should be vaccinated according to preventive vaccination requirements before attending the Universiade. If any symptoms of physical illness at the arrivals, please immediately notify airport quarantine personnel and OC staff. The OC has arranged food hygiene training and guidance, food hygiene inspections and random sampling, in order to, food poisoning. Smoking is completely forbidden in all official Napoli 2019 venues.

In case of emergency, please contact our Emergency/Medical Services Operations Center (named COE): 800.820.747.

## 10.0 Internet Access

### ***WIFI ACCESS AT OFFICIAL NAPOLI 2019 VENUES***

All ITOs and NTOs shall receive their own personalized card upon pickup of accreditation for access at all applicable Napoli 2019 venues. This card will state your individualized username and password (personalized to name and last name) and will give a step-by-step outline on how to log-in to the internet.

For any problems, please reach out to: [helpdesk@universiade2019napoli.it](mailto:helpdesk@universiade2019napoli.it) or if you are on an official venue, you can contact the Venue Technology Manager.

### ***WIFI ACCESS AT HOTELS***

Internet access at each ITO and NTO hotel are not on the discretion of the Napoli 2019 Organizing Committee. Most (if not all) hotels provide free internet access to their guests. Please speak with hotel staff for more information.



## 11.0 Finances (ITOs only)

### 11.1 Reimbursement Procedure

As stated in the ITO Policy, ITOs may claim reimbursements for an expense incurred during the travel to participate in the 2019 Summer Universiade (e.g. bus, subway, taxi, train, etc.). The Organizing Committee will reimburse transportation from home-airport and airport-home via only taxi and public transportation (bus, train, subway) unless for special circumstances as approved by ITO Services team. In short, **for those who wish to drive and park at the airport, expenses will not be reimbursed.**

The above expenses are paid by the Organising Committee in accordance with the 2019 Summer Universiade regulations. All additional expenses (minibar, phone, parking, etc.) are the responsibility of the ITO.

All expenses must be forecasted and submitted in the Reimbursement Form in order to be reimbursed. **PDFs and/or photos of receipts MUST be included for consideration.** Any expenses that are not able to be proved with receipt, must be forecasted in the **Reimbursement Form** distributed via e-mail by ITO Services.

Payments of all reimbursements will be made in cash, in Euro currency, at the ITO hotels. You will be later informed of the on-site schedule.

### 11.2 Per-Diem Payment

ITOs are entitled to receive a per diem in the amount established in the FISU-ISF partnership agreement for the entire days of duty (including travel days). This per diem is to be considered as a daily allowance to cover incidentals for the approved length of stay in the host city for each sport.

Payments of all per-diems will be done at the ITO hotels. You will be later informed of the on-site schedule. Payments will be made in cash, in Euro currency.

#### 11.2.1 Special Cases

##### **PERSONAL TOURISM**

If and ITO decides to stay beyond the FISU regulated dates for each sport, the per-diem dates stop at the day of check-out and then resume from the moment the ITO departs at the airport/train station. The ITO shall still receive per-diem for travel dates at the end of their trip.

##### **OTHER APPOINTMENTS**

If an ITO has another appointment to attend to after the Universiade, the per-diem days stops on the day of departure from Napoli. In theory, the next event will cover the per-diem for travel days then.



## 12.0 Opening and Closing Ceremonies

All ITOs and NTOs in Napoli on July 3<sup>rd</sup> for the Opening Ceremony and on July 14<sup>th</sup> for the Closing Ceremony at Stadio San Paolo will be invited. **Individual accreditation cards act as your ticket for entrance.**

Transportation to-and-from hotels for ITOs only will be provided. Because of the walking distance, transportation services for Hotel Palazzo Esedra and Hotel Serious will not be available.

**NTOs wanting to attend the Ceremonies must provide their own transportation.**

Note: if you decide to stay extra days but your check-out date falls outside the OC / CC dates, you are not included in the head count. If you decide to be in Napoli on your own dollar and would like to attend the Opening Ceremony and/or Closing Ceremony, please reach out directly to [ito-services@universiade2019napoli.it](mailto:ito-services@universiade2019napoli.it) with the request.

### 12.1 Transportation Services to/from Ceremonies

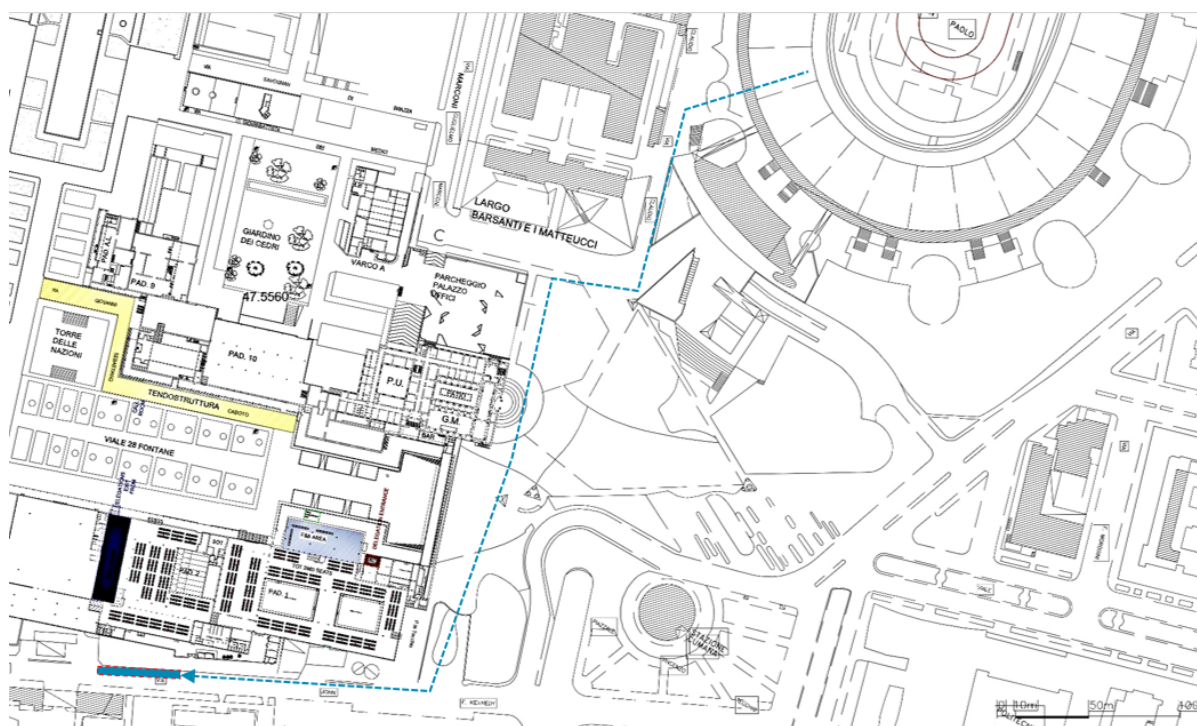
Buses will depart from the ITO hotels on July 3<sup>rd</sup> to arrive at Stadio San Paolo for 8pm. Exact departure times are TBD, but will be provided by ITO Service Desks (including other important information like pick-up / drop-off zones).

When arriving at the Opening Ceremony, ITOs will disembark the buses and walk a short distance the San Paolo Stadium.



Once the Ceremony is over, ITOs must return to the same Pick-Up / Drop-Off zone where the same buses will be used.





For the return, there will be four routes departing from San Paolo Stadium that will include stops at a few ITO hotels. All buses will have placards with an indication of the destination(s).

Hub	Hotel Stops	Time of Departure
Napoli	ORIENTE – HOLIDAY INN	Immediately after Ceremony
Salerno	MEDITERRANEA – PRINCIPATI	
Caserta	EUROPA	

## 12.2 What to Expect

The Opening Ceremony of the 30th Summer Universiade, conceived and produced by Balich Worldwide Shows, will be celebrated on July 3rd at 9 pm at San Paolo Stadium. 1500 talents will perform to celebrate university athletes coming from 127 countries around the world.

Creative Director is Marco Balich, already known for the successes of over 20 Olympic Ceremonies, from Turin 2006 to Rio 2016 and for the Tree of Life created for Expo Milano 2015. «After Turin, it is with great joy that I will create a new ceremony in Italy. I hope I will contribute to emphasize Naples and Campania as they deserve, trying to narrate high hopes and memorable figures full of contemporary emotions. I feel the strong responsibility of this investment that Regione Campania, Fisù and the Napoli 2019 Organizing Committee have made so far. We want to leave unforgettable memories».

Artistic Director and Director Lidia Castelli has conceived the mise-en-scene starting from the letter "U" of the Universiade logo, which represents a big hug with two huge arms extended towards the over 8,000 athletes expected in Campania.

Neapolitan apnea depth world record champion Mariafelicia Carraturo will be the protagonist of the opening segment: She will perform the enchanting mermaid "Partenope", mascot of the



Games, bringing the sea to invade the San Paolo field of play; special effects that will leave everyone breathless. Then the stage will immediately turn into a hyper-technological postcard, with a three-dimensional Vesuvius for the tribute segments to athletes from all over the world. Then two women full of charisma, strength and courage will grab the spotlight: Malika Ayane, one of the most eclectic and appreciated singers of the Italian music scene, and Bebe Vio, university student, Paralympic champion and one of the most loved sports symbols of our country.

Space also to culture. The famous "Diver" fresco of Paestum, will represent the union between past and present, sport and culture. Anastasio's music will also light the "fire of knowledge". The 21-year old Neapolitan student and rapper will echo the voice of the new generations while hundreds of judokas coming from Gianni Maddaloni's sports center in Scampia, will perform illustrating the eighteen sports disciplines in competition. Some details of the closing ceremony will be entrusted to The Jackal's liveliness and creativity.

## 13.0 Ticketing

While your accreditation gives access to your sport-specific venues, if you want to attend other sporting events throughout the duration of the Universiade, below is some ticketing information:


Tickets are available online on the official website [www.universiade2019napoli.it](http://www.universiade2019napoli.it) or at points of sale provided for by Vivaticket national network. Prices are:

- Full price single-day ticket for competition is 5.00€
- Reduced-price ticket for children under 18, adults over 65, university students, sports and military associations is 3.00€
- Tickets for qualifying rounds are 3.00€

As stated above, ITOs and NTOs present for the Opening and Closing Ceremonies will be invited free of charge. Additional tickets for the opening ceremony are available for 15.00€ (reduced-price ticket is 5.00€).

Each venue will have a box office, open one hour before the competitions start. Admission to the venues will be allowed approximately 45 minutes before the start of the event.





More information available at:  
**[www.universiade2019napoli.it](http://www.universiade2019napoli.it)**